



The Leader in Hydraulic Pipeline Simulation

Serving the pipeline industry since 1986!

Memorandum

To: Gregg Engineering Customers
CC: office@greggengineering.com
From: Gregg Engineering Management
Date: March 17, 2020
Re: Client Support

We're available whenever and wherever you are.

As the situation with coronavirus (COVID-19) continues to develop, our entire team is ready and standing by to assist you in any way possible. We understand these times are challenging, and we are here to help. You depend on our technology and rely on us every day for your pipeline operations, planning and design requirements, and we're going to continue to provide reliable access to the important services you count on.

Promoting health and safety for everyone.

Nothing is more important than your health and safety, and the need to protect those most vulnerable to the coronavirus. We are taking multiple steps to minimize health risks to our teammates, our clients and our communities, including working from home and remote offices to minimize exposure to all.

Working from home and installing the software on individual's personal computers.

We realize that some of you may have to be working from home during this difficult time. A number of customers have called us asking whether the software may be installed on individual's personal computers and taken home. Although this is not officially permitted under the license agreement, Gregg Engineering is allowing each company to do as they deem necessary to continue uninterrupted service to their business units, while maintaining the security of their employees until such time that it is safe for people to return to their normal lives.

We look forward to continuing to be of service to each of you. Thank you for being a valued client.

Take care,

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